# New myMcCoy

Current Website showing myMcCoy Login button



#### McCoy Federal Credit Union ATMS LOCATIONS CAREERS CONTACT US BLOG myMcCoy Login ID. Password a forgot password? enroll MENU = You Asked —/We Listened! KTHE NEW MY NEW Online Banking • NEW Bill Pay • NEW Mobile

<u>Mock up</u> of our Website with new <u>myMcCoy</u> Login bar. <u>New and existing</u> myMcCoy users must click enroll to access. Current <u>myMcCoy</u> online banking will be shut down on April 22, 2018 at 11:45pm. New <u>myMcCoy</u> will be available on April 23, 2018.

Click on the "enroll" hyperlink

# Enrollment Screen



Last Name:	Social Security Number:
Account Number:	Requested Login ID:
Account Number:	Requested Login ID:

Login ID: must contain letters & and at least 1 number. Numbers may not have more than three *consecutive* numbers. Login ID must be at least <u>8</u> characters. **Primary & Joint members** will be required to create their own login credentials.

## Login Screen

Once you have enrolled successfully, you will come to the login screen. You will enter your new login ID and current password.

Login ID	
Password	
Remember me	
Logi	



Create a new password:

Confirm New Password

Password must be at least 12 characters long.

Password can be no more than 24 characters long.

Password must contain a minimum of 1 numbers.

Password must contain a minimum of 1 lower case characters.

Password must contain a minimum of 1 upper case characters.

Submit

You will be required to create a new password. The password requirements are listed above. Once you type in and begin meeting the requirements, the **red** lettering will change to black.



The system will then prompt you to select where you would like a secure access code sent. When you first attempt to login, the phone numbers and email address listed here are the ones listed on your account.

M my McCoy
Enter your Secure Access Code
003601
Back Submit

Once you have chosen where the secure access code is to be sent, this box will come up for you to enter the code.

X	myMcCoy			Last login 04/12/2018 at 9:10 AM
ŵ	Home	Welcome to the new and improved myMcC Click on the menu options to explore available features. D	oy! Navigation is simple and easy from the home screen. ouble click the account tile to view account details and history.	Transfer Money Now >
	Messages	Accounts can be categorized by clicking & dragging the individual tile to the INBOX	on the PENCIL Click on the 3 DOTS on right	Average CREDIT SCORE
	Move Money 🛛 🗸 🗸	at the bottom right of the screen. acco	unt groups. 💉 quick option features. 🌒	
Ξ	Bill Payment - SSO	Accounts Ø	句 ~	676
	Apply For a Loan 🛛 🗸 🗸			
Ξ	Manage Credit Card	E-CHECKING 564-8	SHARE DRAFT 742-8	• Track Credit Score
	Services 🗸 🗸	Current Balance \$0.00	Current Balance \$1,231.29	Monitor Credit Report
Ξ	myMcCoy Activity	E-CHECKING 979-8	CHRISTMAS CLUB 742-3	Find Better Loan Options
	ATM Locator	Available Balance\$1,522.19Current Balance\$1,522.19	Available Balance\$0.00Current Balance\$0.00	Check Your Score!
ŝ	Settings ~			Deposit Check History
?	Help	Available Balance \$45.00	BASE SHARE /42-0   •     Available Balance   \$2,525.77	Deposit Check History
G	Log Off	Current Balance \$50.00	Current Balance \$2,530.77	Q – Search transactions
		BASE SHARE 979-0	SUPER SAVER 742-2	All Submitted Accepted
		Available Balance \$3,313.80 Current Balance \$3,318.80	Available Balance     \$0.14       Current Balance     \$0.14	No History Available

This screen lists all of the accounts associated with your social security number

#### Home Screen

- On left is your menu of options
- In center are your account tiles
  - o Contains your balance
  - Last 3-digits of your account and suffix it pertains to
- On right are other services like:
  - Transfer Money Now-Quick transfers
  - Check Your Score -Savvy Money
  - Deposit Check History-History of mobile deposits

Ck1 742-8 Last Updated: 3/2	20/2018 2:30 PM	<b>\$718.</b> Available Bala
۹ Search transactio	$\overline{=}$ Filters $(i)$ Details	
Date 💌	Description -	Amount
MAR 19 2018	Draft Withdrawal @ McCoy Federal C35 W Michigan Street Orlando FLUS Trace #819462	- <b>\$4.25</b> \$759.11
MAR 19 2018	Draft Deposit @ McCoy Federal C35 W Michigan Street Orlando FLUS Trace #818989	+ <b>\$2,25</b> \$763.36
MAR 19 2018	Draft Withdrawal @ PUBLIX #1045 ST CLOUD FLUS Trace #25146	- <b>\$80.95</b> \$761.11
MAR 19 2018	Draft Withdrawal @ AMAZON MKTPLACE PMTS AMZN.COM/BILLWAUS Trace #25683	- \$157.64 \$842.06

#### Account History

- Access by double-clicking account tiles
- Filters- allows you to search by date range or transaction type
- Details-gives information related to the suffix like balance, full account number etc.
- You are also able to:
  - -Message
  - -Print
  - -Export



#### Grouping Accounts Use pencil icon to name account groups To add a group:

- Click and hold a tile
- Folder icon will appear
- Drop folder into file
- A box will open for you to name the group



# Left-Side Menu



#### Messages

 Send messages

 Not instant message feature
 McCoy employee will respond in 24 hours

- Receive messages
- View alert messages
- Manage Messages



transferring money.

#### Move Money

- Allows you to move money between your accounts
- Allows you to transfer money to other myMcCoy users

A	myMcCo	<b>y</b>	×	000000000000000000000000000000000000000
Note	e: You may make six debit v	ithdrawals per month from your savings accounts. This includes	but is not limited to, funds transfers and overdraft protection tr	ansfers. ×
(j M	Home Messages	Funds Transfer		<ul> <li>Search transactions</li> <li>All Pending Processed</li> </ul>
	Move Money Transfer Funds	Select From Account To		No history available
	Member to Member	Select To Account		
	Pay a Friend	Amount		
Ξ	Bill Payment - SSO	0.00	Make this a recurring transaction	
Ξ	Apply For a Loan	Date		
≡	Manage Credit Card	4/12/2018		
	Services	Memo (optional)		
Ξ	myMcCoy Activity	Enter letters and numbers only		
Ξ	ATM Locator			
63	Settings		Clear Transfer Funds	

# Transfer Funds

You can transfer money between your accounts and suffixes and can be set up as single or recurring.

#### M my McCoy

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# ᢙ Home Messages Move Money Transfer Funds Member to Member Pay a Friend

III III

#### Member to Member Transfer

You can choose to make a single transfer to another member or link another member's account (for deposit purposes only) to your online login. If you plan to make more than one transfer to the other member, or if you need to create a recurring or future-dated transfer, linking the account is required. When you select the option to link the other member's account to your login, it will place that account number in the drop-down menu in the funds transfer option.

Note - In order to transfer to another member or link another member's account, they must be registered for myMcCoy online banking.

riend		Sin	gle Transfer Link Account
McCoy			Welcome back, PATRICIA HOLLAN
	and the second second second second		
es	Transfer Funds to Another Member		
oney 🗠	Make a one-time transfer to another member's account.		
r Funds	Enter Your Account Information		
r to Member	742-0>Primary Savings>Savings : \$2525.77		×
iend	Amount *	Description	
ent - SSO	\$ 0.00		
or a Loan 🛛 🗸 🗸	Enter Recipient Member Account Information		
e Credit Card	To Account Number *	Account Type *	
		Savings	~
by Activity	To Suffix *	First Three of Last Name *	
ator			
			* Indicates required field

#### Member to Member

Transfer money to other myMcCoy Users.

To transfer, you will need:

- Recipient's account number
- Suffix
- First three letters of last name
- You can also link this account for future transfers

#### M myMcCoy

යි	Home	Welcome to the new and improved myMcCoy! Navigation Click on the menu options to explore available features. Double click the
	Messages	Accounts can be categorized by clicking & dragging the individual tile to the INBOX
	Move Money 🛛 🗸 🗸	at the bottom right of the screen. account groups.
Ξ	Bill Pay	Accounts 🖉
Ξ	Apply For a Loan 🛛 🗸 🗸	
=	Manage Credit Card	E-CHECKING 564-8 SHARE
	Services ~	Available Balance\$0.00Available ECurrent Balance\$0.00Current Balance

Within myMcCoy, Bill Pay allows you to quickly pay bills, add payees, and review payment history. For access to all Bill Pay has to offer, click on Options - Visit Bill Pay Site.



#### Bill Payment

Access to Bill Pay

Note: Bill Pay information on our previous online banking system will not transfer over. If you used this service before, you will need to set up your payees and e-bills on the new myMcCoy

To make quick Bill Pay payments you can access your payees by clicking on the Bill Pay link on the left menu. To use all of the features of Bill Pay such as recurring payments, click Options and Visit Bill Pay Site. The full site will open in a new window.

Payments						
Schedule				1	Pending	-
+ Payee					Processing in next 45 days   <u>View more</u>	
					Payee	
Display - Category -			Payee name or nicknar	ne Search	Total: \$0.00	
		Review a	Il payments	it all payments	History	~
Pay to	Pay from	Amount	Payment date	Actions	Processed in last 45 days I <u>View more</u>	
					Payee	
Electronic New	Primary Acco	\$ 0.00	04/23/2018	Pay	Total: \$0.00	
			Deliver by: 04/25/2018	Make it recurring Add comment		
		Totals				
	Primary Account	\$0.00				
	Payment total	\$0.00				
		Review a	Il payments	it all payments		

Cancel

Submit

### Bill Payment

Bill Pay full site -

Recurring payment set-up.

#### Recurring payment

Required field		
Pay to	1560	
	Electronic	
Pay from *	Primary Acco*	\$
Amount *	\$ 0.00	
Frequency *	Select Frequency	\$
Select first payment date *		
the payment falls on a holiday or weekend, what would you like to do? $^{\ast}$	Pay before O Pay after	
Will this payment series end? *	O Yes O No	

in consents your payment amontainently source	Jon P		-													
*Alegrange Behls																
< Pay Io	-		150													
	(Bacho															
Pay from *	Printa	ry Aco	a, 1							1						
Amount *	\$ 0.0															
Frequency *	-	h/-														
	1.000	1								_						
On *	Mond	ay								3	5					
Salect first payment data *	-									17						
If the payment fails on a holiday or weekend, what				P	ayme	ent c	utoff	time:	3:00	PME	π			-		
would you like to do?."	4		A	pril 20	)18					Ma	y 201	8				
Will this payment series and? *	Su	Mo	TN	We	Th.	肝	Sa	SU	Mo	Tu	We	Th	ŧ	Sa		
	1	2	3	4	5	6	7			1	2	3	4	5		
	15	9	10	10	12	13	14	6	1	B		10	11	12		1
	22	23	24	25	26	27	28	13	19	15	18	17	18	19	Gamera	
	20	20	- 4			-	-0	20	28	22	30	31	20	29		

## Manage Credit Card

#### This is a link to Go To My Card.

You will enter you login credential for Go to My Card and it will take you to your credit card information





M myMcCoy				XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
<ul> <li>in Home</li> <li>Messages</li> <li>Move Money </li> <li>Bill Payment - SSO</li> <li>Bill Payment - Contact Info</li> <li>Manage Credit Card</li> <li>Services </li> </ul>	Update Contact Infor Complete and submit this form to u Member Services at (888) 584-7701 Note: These changes do not update options, click here. Physical Address (P.O. Bo Address Line 1*	mation update your contact information , Monday - Friday 8:00 AM - 5:00 e the delivery options used for y ox is not allowed)	If you need to update an inte PM Eastern Time. our Secure Access Code (SAC) ( Address Line 2	rnational address or phone number, please call or security alerts. To update your delivery
Add a Subshare	<b>City *</b> Orlando	State *	V	Zip * 32809
Stop Payment Check Order My Credit Score Statements	Phone Numbers *At least one number is required. Primary Phone Number *		Secondary Phone Nun	nber
	407-947-0252		407-947-0252	

Update Account Information

Allows you to update your address, phone numbers, and email address that we have on file for you

#### M my McCoy



# Add A SubShare

Links you to an online application for you to apply for a subshare

Note: A stop pay	nent order is effect	ive for 180 days.							
ᠿ Home ☑ Message	ŝ	Stop Payment Complete the fields below to m	Stop Payment Complete the fields below to make a stop payment request based on known payment information.						
<ul> <li>Move Mo</li> <li>Bill Paym</li> </ul>	ney 🗸 🗸	<b>REQUEST TYPE</b>	*	* Are you requesting to stop payment on one or multiple c					
⊟ Apply Fo ■ Manage	a Loan 🛛 🗸	ACCOUNT	*	Single Check Multiple Checks					
Services	Antart Infa	NOTE		* - Indicates required field	Back	Send Request			
Add a Su	onaccinio								
Stop Pay	nent								

#### Stop Payment

Allows you to place a stop payment on a single or series of checks

Note: It is only necessary to complete the box containing the red \*



☆	Home Messages		Statemer Account	nts			
	Move Money	~					~
≡	Bill Payment - SSO		Date		Document T	уре	
=	Apply For a Loan	~		2	pdf		191
	Manage Credit Card					Get Statem	ent
	Services	^					
	Update Contact Info						
	Add a Subshare						
	Stop Payment						
	Check Order						
	My Credit Score						
	Statements						

#### Statements

By clicking Statements, you can select your accounts from the drop-down menu to view and print your statements.

#### M myMcCoy

This p	bage list all of your transactions	made through online	banking.							
	Home	Activity								
	Messages	Activity C	Activity Center							
	Move Money 🛛 🗸	Single Tr	ansactions	Recurring Transactions	Deposited Checks					
Ш	Bill Payment - SSO	Darres P								
≡	Apply For a Loan $\sim$	۹. Search t	ransactions	= Filters	Favo					
	Manage Credit Card	Created 🛨	Status 👻	Transaction Type 📼	Account -	Amount -				
	Services ~	4/12/2018	Processed	Stop Dayment Tracking ID: 119/0	Checking 7/2 8	\$0.00				
	myMcCoy Activity	4/12/2010	FIUCESSED	Stop rayment - Hacking ID, 11045	CHECKINg 742-0	\$0.00				

# myMcCoy Activity

Welcome b

View all of your online banking activity



## Account Preferences

From this screen you can nickname your accounts and hide them from view on your home screen.



#### Account Preferences

Allow you to change your password and set up your secure access code delivery methods

Here you can add or delete phone numbers and email addresses that you prefer your secure access code sent to



#### Alerts

Here you can select to have McCoy notify you concerning different transaction and date events on your account

You can receive these alerts by phone, text, or email.



#### Statement Delivery

Here you will select to have your statements sent by mail or electronically.

<u>Note:</u> If you select to have paper statements, you will be charged a \$5 statement fee.