



HOW TO ENROLL

(on or after April 23, 2018)

STEP 1: Go to our home page, www.mccoyfcu.org, click on the large myMcCoy welcome banner to access the new system.

The screenshot shows the McCoy Federal Credit Union website. At the top, there is a navigation bar with links for ATMS, LOCATIONS, CAREERS, CONTACT US, and BLOG. Below this is a yellow navigation bar with links for Checking & Savings, Loans & Credit Cards, Online Services, Business Services, Rates, Resources, and About Us. The main content area features a large black banner with the text "Welcome to the ALL NEW myMcCoy" and "To Access the System, CLICK HERE". Below the banner are five yellow buttons: "OPEN AN ACCOUNT", "APPLY FOR CREDIT CARD", "APPLY FOR LOAN", "APPLY FOR MORTGAGE", and "REQUEST BUSINESS LOAN". At the bottom, there are three columns: "TOOLS & SERVICES" with links to GoToMyCard Site, 2nd Mortgage/Him Equity/Improve Loans, and Auto Center; "NEWS & EVENTS" with a "News" section and a "See All News" link; and "FEATURED RATES" with a table showing APR as Low as 2.50% for New Auto and 3.00% for Used Auto.

APR as Low as		
New Auto	2.50%	Apply Now
Used Auto	3.00%	Apply Now

STEP 2: To access the system for the first time, you will click the **ENROLL** link.

The screenshot shows the myMcCoy Access Page. At the top is a yellow navigation bar with links: Checking & Savings, Loans & Credit Cards, Online Services, Business Services, Rates, Resources, and About Us. On the left is a dark blue sidebar with 'In This Section' (All, Member Notices) and 'Other Sections' (Checking & Savings, Loans & Credit Cards, Online Services, Business Services, Rates, Resources, About Us, Contact Us). Below the sidebar is a quote: 'Such service builds great working relationships.' by J.M., Orlando. The main content area is titled 'myMcCoy Access Page' with a date of 4/18/2018. It features a black banner with 'Welcome to the ALL NEW myMcCoy'. Below the banner, it says 'To access the new myMcCoy, please do the following:' and 'For First-Time Users accessing the system, please use the ENROLL link below:'. The 'ENROLL' link is highlighted with a red box. Below this, it says 'For all users who have already accessed myMcCoy through the ENROLL link, please use LOGIN link below:' and the 'LOGIN' link is visible. At the bottom, there are three more links: 'For help with ENROLLMENT, click here for guide.', 'For an Overview of the new myMcCoy, click here for guide.', and 'For FAQs on the new myMcCoy, click here for Resource Page.' and 'For information, guides, FAQs on the new Bill Pay, click here for Resource Page.'



STEP 3: Enter your Last Name, Social Security Number, Account Number, and your requested Login ID (*note requirements*)

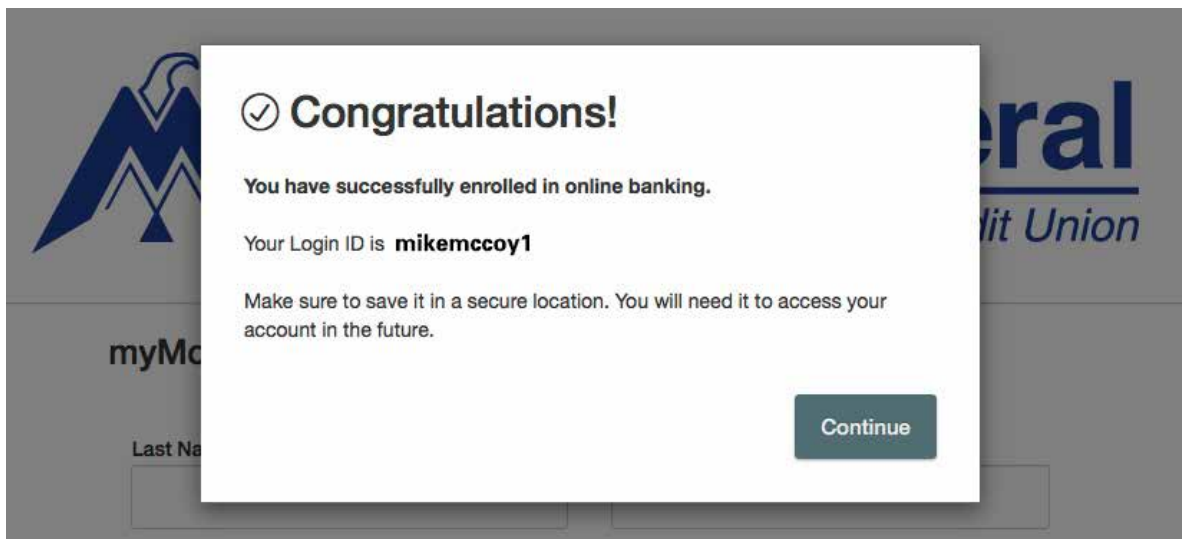
To Enroll a Business Account, do the following:

Last Name: Business Name as it appears on your statement

Social Security Number: EIN Number of your business

A screenshot of the myMcCoy Enrollment form. At the top left is the McCoy Federal logo with the tagline "Your Full-Service Community Credit Union". The form title is "myMcCoy Enrollment". It contains four input fields: "Last Name:", "Social Security Number:", "Account Number:", and "Requested Login ID:". The "Requested Login ID" field has a blue tooltip with the following requirements: "Minimum 8 characters - Maximum 24 characters - Must contain both letters and numbers - No more than 3 consecutive numbers - No Spaces". A "Continue" button is located at the bottom right of the form.

STEP 4: You should receive the following Confirmation Screen





STEP 5: Choose how you want to receive your Secure Access Code

A screenshot of the myMcCoy website interface. At the top, the myMcCoy logo is displayed. Below the logo, the text "Choose your delivery method to receive a Secure Access Code:" is centered. There are four horizontal buttons stacked vertically: a yellow button with the text "I have a Secure Access Code", a dark blue button with "Call me : (XXX) XXX - 1234", another dark blue button with "Call me : (XXX) XXX - 5678", and a third dark blue button with "Text me : (XXX) XXX - 1234". At the bottom center, there is a white button with a grey border and the text "Back".

STEP 6: Enter the Secure Access Code

A screenshot of the myMcCoy website interface. At the top, the myMcCoy logo is displayed. Below the logo, the text "Enter your Secure Access Code" is centered. Below this text is a large, empty white rectangular input field with a thin blue border. At the bottom right of the page, there are two buttons: a white button with a grey border and the text "Back", and a yellow button with the text "Submit".



STEP 7: Device Registration

If you are enrolling on a private device that you will frequently use to access myMcCoy online or mobile, you can “register the device”, which allows us to recognize the device and browser you’re using. Once registered, you will not be prompted for a Secure Access Code for future logins. *However, if the computer you use is public or one which you do not regularly use, we recommend for your security that you “do not register” the device.*






STEP 8: Create a New Password (*note requirements*)

A screenshot of the myMcCoy password creation interface. At the top, the myMcCoy logo is displayed. Below the logo, the text "Create a new password:" is centered. There are two input fields: the first is labeled "New Password" and has a small icon of a key and a checkmark on the right; the second is labeled "Confirm New Password". Below the input fields, there are five lines of password requirements: "Password must be at least 12 characters long.", "Password can be no more than 24 characters long.", "Password must contain a minimum of 1 numbers.", "Password must contain a minimum of 1 lower case characters.", and "Password must contain a minimum of 1 upper case characters.". At the bottom center, there is a yellow "Submit" button.

STEP 9:
Enter your **Email**
Address



To update your contact information please click on Services / Update Contact Information once you log in.

Prefix	First Name *	Middle Name
<input type="text"/>	<input type="text" value="Michael"/>	<input type="text"/>
Last Name *	Suffix	
<input type="text" value="McCoy"/>	<input type="text"/>	
Email Address *		
<input type="text"/>		
Address 1 *		
<input type="text" value="1900 McCoy Rd"/>		
Address 2		
<input type="text"/>		
Country *		
<input type="text" value="United States"/>		
City *	State *	ZIP *
<input type="text" value="ORLANDO"/>	<input type="text" value="Florida"/>	<input type="text" value="32806"/>
Phone Country *		
<input type="text" value="United States"/>		
Home Phone *	Work Phone *	
<input type="text" value="(407)491-1234"/>	<input type="text" value="(407)583-5678"/>	



STEP 10: Accept the Disclosure



Login ✓

Disclaimers

First Time Login
Disclaimer

service at any time, seven days a week. There might be some downtime for routine maintenance. You are allowed only six (6) transfers by automatic overdraft, telephone transfers, personal computer transfers or preauthorized debits per month from your Share (savings account) or Money Management Shares Account (MMSA) under the same account number. You may transfer any available balance, unless limited under another agreement.

The Credit Union reserves the right to refuse any transaction that would draw upon insufficient funds, lower an account below a required balance, or exceed the allowable number of transfers.

You can access your McCoy Federal Credit Union accounts 24 hours a day, seven days a week.

Use myMcCoy to:

- Make inquiries of your credit union accounts, loan accounts, credit card activity, and mortgage and check account balances.
- Pay your bills using myMcCoy Bill Payer.
- Transfer funds between your accounts or transfer money to another individual.
- Setup and receive online periodic statements. Avoid the \$5.00 fee for receiving paper statements by regular mail by choosing E-Statements. A disclosure will be provided to you when you when you select your statement preference.
- Enroll in customizable optional alerts. Receive notices regarding your account activity, via email, text or secure messaging. Go to the Settings option and click on "Alerts" to begin receiving alerts today.
- Make check inquiries and view copies of your recent paid checks.
- Place stop payment orders.
- Change your myMcCoy Online password, passcode, your e-mail address and update other account information.
- Request additional services, such as: change of address, set up automatic transfers between McCoy accounts, automatic transfer to pay McCoy loans, and automatic transfer to pay your McCoy Federal Credit Union Credit Card.

For more information regarding the terms and conditions of your McCoy Federal Credit Union account you may request an Account Information Disclosure brochure by:

- Visiting www.mccoyfcu.org
- Calling 407-855-5452 or toll free 1-888-584-7701.
- Sending an email to McCoy@mccoyfcu.org.
- Visiting any one of our branch offices.
- Mailing a request to PO Box 593806, Orlando, FL 32859-3806.


To cancel your enrollment in myMcCoy please contact us in one of the following manners:

- Call 407-855-5452 or toll free outside Orange County 1-888-584-7701.
- Send an email to McCoy@mccoyfcu.org.
- Visit any one of our branch offices.
- Mail a request to PO Box 593806, Orlando, FL 32859-3806.

I Do Not Accept

I Accept




STEP 11: Welcome to the ALL New myMcCoy



Welcome back, Mike McCoy
Last login 03/22/2018 at 3:52 PM

- [Home](#)
- [Messages](#)
- [Move Money](#)
- [Apply for a Loan](#)
- [Manage Credit Card](#)
- [Services](#)
- [myMcCoy Activity](#)
- [ATM Locator](#)
- [Settings](#)
- [Help](#)
- [Log Off](#)

Welcome to the new and improved myMcCoy! Navigation is simple and easy from the home screen. Click on the menu options to explore available features. Double click the account tile to view account details and history.

Accounts can be categorized by clicking & dragging the individual tile to the INBOX.  Click on the PENCIL to re-name your account groups.  Click on the 3 DOTS on right side of an account tile for quick option features. 

Accounts


<p>SHARE DRAFT 123-8</p> <p>Available Balance \$3,731.44</p> <p>Current Balance \$3,731.44</p>	<p>BASE SHARE 123-0</p> <p>Available Balance \$11,171.50</p> <p>Current Balance \$11,176.50</p>
<p>SUPER SAVER 123-2</p> <p>Available Balance \$518.29</p> <p>Current Balance \$518.29</p>	<p>AUTO LOAN 123-3</p> <p>Current Balance \$23,971.85</p> <p>Due Date Apr 5, 2018</p>
<p>HOME LOAN 123-4</p> <p>Current Balance \$259,066.35</p> <p>Due Date Apr 1, 2018</p>	<p>E-CHECKING 345-8</p> <p>Available Balance \$7,786.03</p> <p>Current Balance \$7,786.03</p>
<p>BASE SHARE 345-0</p> <p>Available Balance \$56.91</p> <p>Current Balance \$61.91</p>	<p>MMSA 345-6</p> <p>Available Balance \$1,231.92</p> <p>Current Balance \$1,231.92</p>
<p>E-CHECKING 567-8</p> <p>Available Balance \$959.90</p> <p>Current Balance \$959.90</p>	<p>BASE SHARE 567-0</p> <p>Available Balance \$5,646.72</p> <p>Current Balance \$5,651.72</p>
<p>MMSA 567-6</p> <p>Available Balance \$2,500.77</p> <p>Current Balance \$2,500.77</p>	

Credit Cards

Average CREDIT SCORE

672

in your neighborhood is:



- [Track Credit Score](#)
- [Monitor Credit Report](#)
- [Find Better Loan Options](#)

Check Your Score!

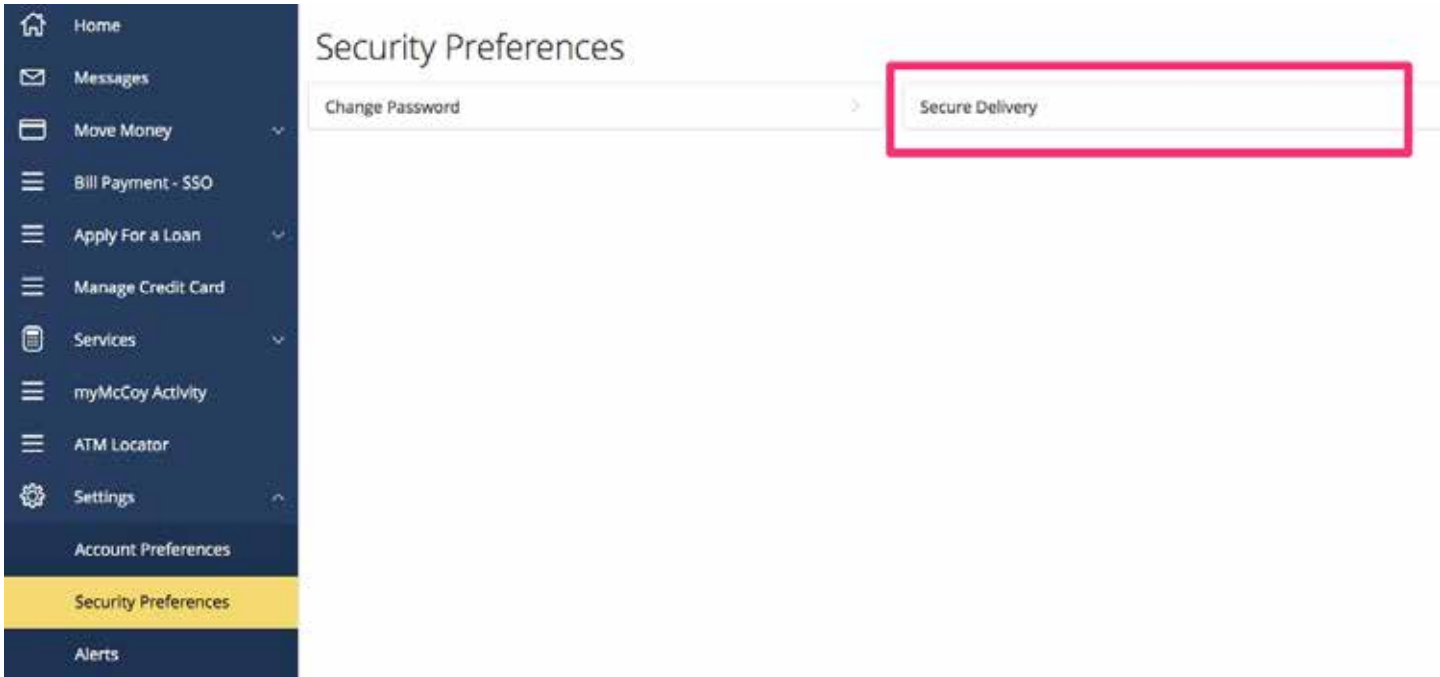
Deposit Check History

Search transactions

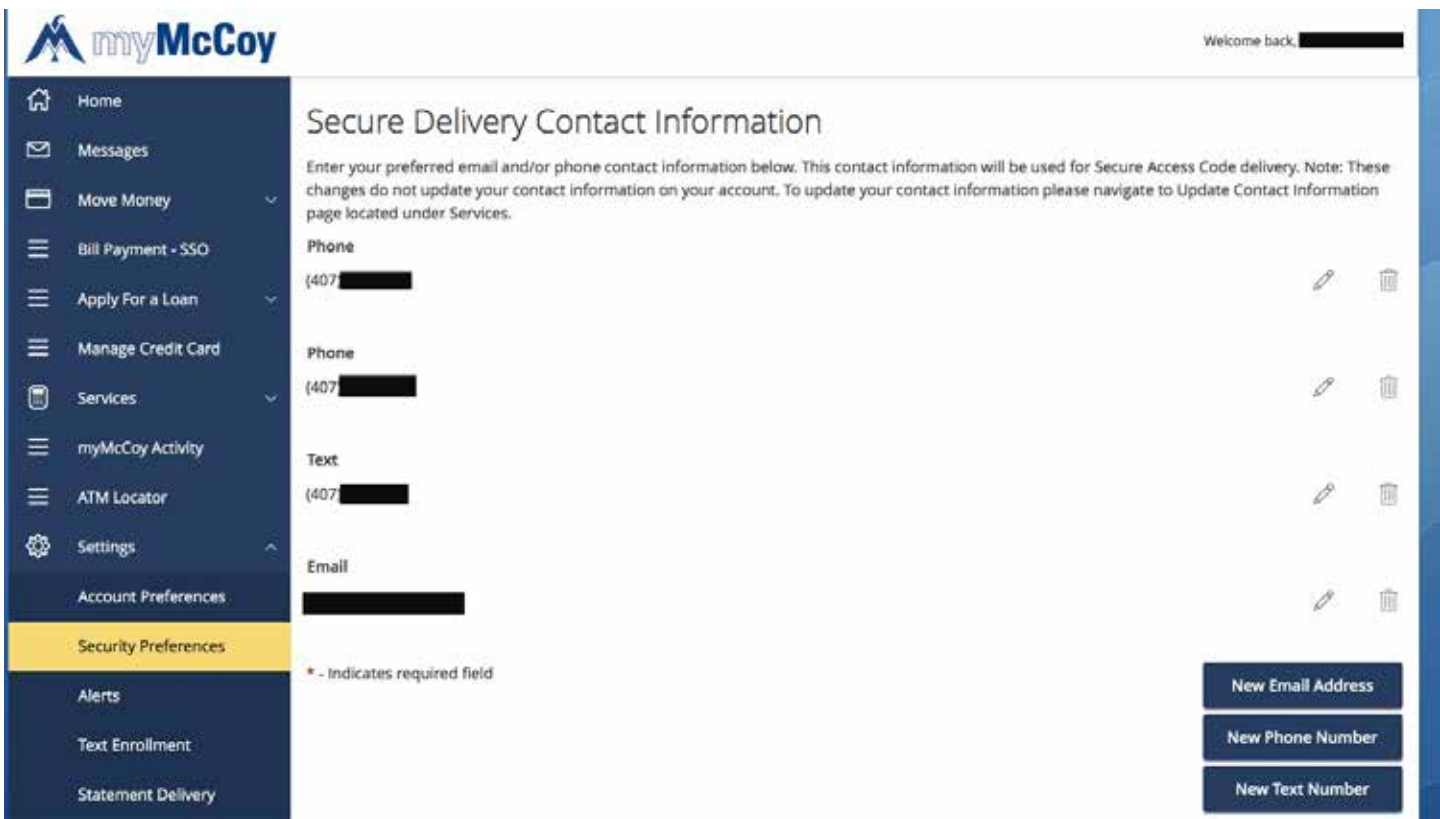
All
Submitted
Accepted

No History Available

STEP 12: If you want to change how you receive your Secure Access Code, click on Settings and from the dropdown, click Security Preferences and select Secure Delivery.

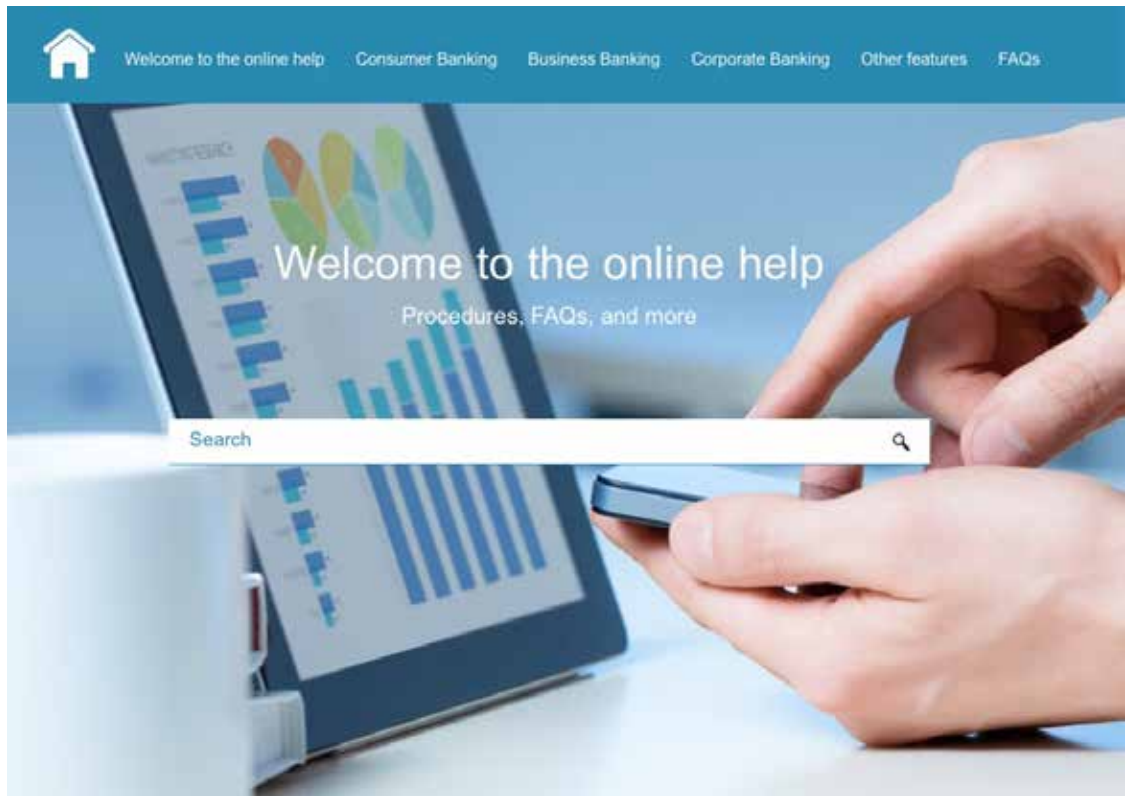
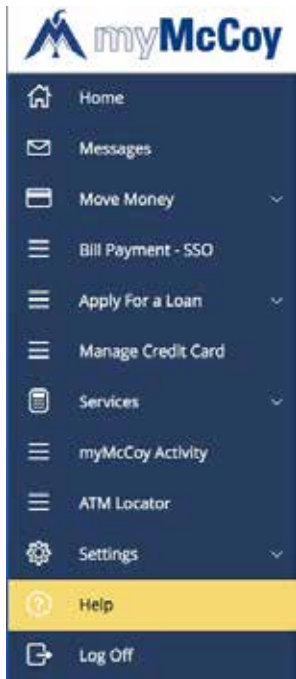


You can edit the phone, text or email listed or add additional ones.





STEP 12: For assistance, click on HELP from the left side menu. This will open the online help site with comprehensive information on the new system. Please note, not all features shown in the help site are available in myMcCoy at this time.



STEP 13: IMPORTANT - after you have successfully enrolled, you will now access myMcCoy by clicking the **LOGIN** link.

Checking & Savings - Loans & Credit Cards - Online Services - Business Services - Rates - Resources - About Us -

In This Section

All
Member Notices

ENROLL

Other Sections:

- Checking & Savings
- Loans & Credit Cards
- Online Services
- Business Services
- Rates
- Resources
- About Us
- Contact Us

“
Such service builds great working relationships.
”

J.M., Orlando

myMcCoy Access Page

4/18/2018

Welcome to the ALL NEW myMcCoy

To access the new myMcCoy, please do the following:

For First-Time Users accessing the system, please use the ENROLL link below:

ENROLL

For all users who have already accessed myMcCoy through the ENROLL link, please use LOGIN link below:

LOGIN

For help with ENROLLMENT, [click here for guide.](#)

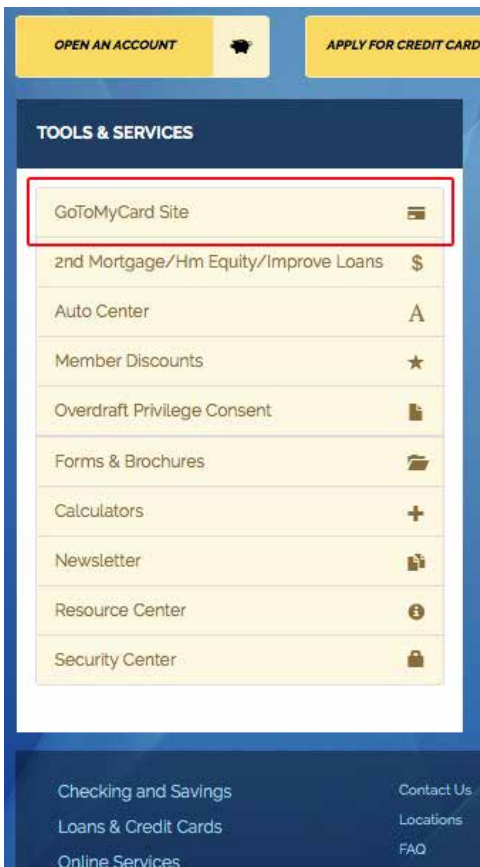
For an Overview of the new myMcCoy, [click here for guide.](#)

For FAQs on the new myMcCoy, [click here for Resource Page.](#)

For information, guides, FAQs on the new Bill Pay, [click here for Resource Page.](#)



STEP 14: After enrollment is completed, we will add the following Login box to the home page at the top right for easier access to myMcCoy.



Please note, the GoToMyCard link will now be located on the Tools & Services menu on the lower left of the home page (you may also access the link from within myMcCoy at the left menu - Manage Credit Card).