



McCoy Federal Credit Union **E-NEWS**

APRIL 2018

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Don't Miss This Incredible Opportunity!



April 20 - 22, 2018

Friday & Saturday 9am - 6pm | Sunday 10am - 5pm

EVENT LOCATION: 1900 McCoy Rd., Orlando, FL 32809



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Sprint WorksSM for Credit Union Members with Cash Rewards

Credit Union Member Cash Rewards
Receive Cash Rewards deposited by the Credit Union directly into your credit union account.

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New myMcCoy & Bill Pay Conversion Update #2 *Critical information for all myMcCoy users*

All New myMcCoy Online & Mobile Banking & Bill Pay is coming April 23, 2018 -

ARE YOU READY?

For complete information regarding the conversion including demos, FAQs, guides, critical dates and more - please go to our home page www.mccoyfcu.org.

How will the conversion process work?

The old system will be shutdown April 22 prior to the launch of the new system - you will be able to access the new myMcCoy on or after April 23, 2018 at approximately 10 AM.

Everyone will need to go through a simple enrollment process to access the new system. For a complete step-by-step enrollment guide, [CLICK HERE](https://www.mccoyfcu.org/uploads/EnrollInstructionsFinal4.pdf). (<https://www.mccoyfcu.org/uploads/EnrollInstructionsFinal4.pdf>)

We have increased our Call Center staffing for the conversion, but you should still expect higher than normal call volume and wait times.

For Apple iOS - the new myMcCoy app will be published as an update. You will need to update your existing myMcCoy app and the new system will be accessible. Apple takes 1 or more hours before releasing apps to iTunes so it may be midday (or later) before the new mobile app is ready.

For Android - the new myMcCoy app will be published as a new app. You will need to delete your old app and download and install the new myMcCoy app from the Android store. The new mobile app should be ready in the morning to install (after deleting the old app).

I'm a Bill Pay user. What do I need to do for the conversion?

COMPLETE BILL PAY CRITICAL INFORMATION CAN BE FOUND [HERE](https://www.mccoyfcu.org/news/member-notice-0/new-bill-pay-conversion.html). (<https://www.mccoyfcu.org/news/member-notice-0/new-bill-pay-conversion.html>)



When - May 5, 2018
Time - 9:00 am - 12:00 pm
Location - McCoy Road

Important Information For Shredding Events

Shred Day events are free to McCoy members only. Please bring proof of credit union membership to show upon request. (Example: membership card, debit or credit card, checkbook or statement). Because of the popularity of our Shred Days, shredding will be limited to 5 legal size boxes (about 50 pounds) of material per vehicle. Documents, file folders, envelopes, checkbooks and similar items can be shredded; staples and paper clips do not need to be removed.

NOTE CHANGE: All plastic trash bags and cardboard boxes cannot be shredded and will be returned after emptying the contents.

Iron Mountain processes all destruction at their secure facility. All material that is placed inside the secure vehicle is compacted and driven to Iron Mountain's facility directly after completion of the event where it is shredded immediately in Iron Mountain's industrial shredder.

Iron Mountain's destruction process meets or exceeds all NAID (National Association for Information Destruction) standards. All information is 100% secure and free of potential breach once it is placed inside the vehicle.

The following items cannot be shredded:

- Wet material
- Plastics I 3 ring binders I Heavy-duty metal clips
- Electronic Media
- Medical X-Rays
- Plastic Trash Bags or Cardboard Boxes

Shred Day events are on a first come, first serve basis and will run for the scheduled time or until the shredding truck is full, whichever comes first.

**Member Notice: Verification Of
Members Accounts**

The Supervisory Committee recently distributed a notice to all members, requesting you to verify that the balances listed on your quarterly statements are accurate. If you did not receive your statement, or if you find discrepancies on the form, please contact the Supervisory Committee at PO Box 593351, Orlando, FL 32859-3351.

PRE-OWNED CAR SALE

3 Days! April 20 - 22, 2018

**Friday & Saturday 9am - 6pm
Sunday 10am - 5pm**

Rates as low as **2.50%** APR*



- Trade-Ins Welcome
- Exclusively for McCoy FCU Members

**Check out the great selection of
imports, domestic & luxury vehicles,
SUVs, and trucks at this sale!**



**888.584.7701
www.mccoyfcu.org**

Sprint WorksSM for Credit Union Members with Cash Rewards

Credit Union Member Cash Rewards

Receive Cash Rewards deposited by the Credit Union directly into your credit union account.

Join Sprint and get a

\$100

Cash Reward for every new line you activate with Sprint.

Existing customers get a \$50 Cash Reward for every line transferred into the Cash Reward program. Up to 3 lines

Plus, every year, receive

\$50

In Loyalty Cash Rewards for every line on your Sprint account
Up to 3 lines.

Become a Sprint customer and register at
LoveMyCreditUnion.org/SprintRewards
or in the Love My Credit Union® Rewards app.

Be sure to mention this Corporate ID code.
Individual Members: NCBEN_ZMB_ZZZ

LoveMyCreditUnion.org/SprintRewards

Limited time offers. **Activ. Fee:** Up to \$30/line. Credit approval req. **Cash Reward Offers:** Avail. for eligible credit union members & member employees with qualifying corp. id. (ongoing verification). \$100 Cash Reward for new smartphone line activ. up to 3 lines. Req. activ. at point of sale. Excludes CL, MBB devices, tablets, Sprint Phone Connect, upgrs., replacements & ports made between Sprint entities or providers associated with Sprint. Limit one SWP Corp ID per Sprint acct. No add'l. discounts apply. **Loyalty Reward:** \$50/line/yr. Cash Reward up to 3 lines when Sprint acct. remains active and in good standing each yr. **Transfer Reward:** Members participating in another discount program are eligible for a \$50 Cash Reward for up to 3 smartphone lines transferred to Cash Reward program. **Deposit:** Cash Reward issued by CU Solutions Group. Sprint acct. must remain active and in good standing for 31 days to receive Cash Reward. Allow 6-8 wks. for Cash Reward to be deposited to your Credit Union acct. If the Cash Reward does not appear after 8 wks., visit lovemycreditunion.org/sprintrewards & click on "Cash Rewards Tracker". **Other Terms:** Offer/coverage not avail. everywhere or for all phones/networks. May not be combinable with other offers. **Offer, terms, restrictions, & options subject to change & may be modified, discontinued, or terminated at any time without notice.** Restrictions apply. © 2018 Sprint. All rights reserved. Sprint & the logo are trademarks of Sprint. Other marks are the property of their respective owners.

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