

The Official Newsletter of McCoy Federal Credit Union, Your Full-Service Community Credit Union April 2010

The Financial Planner

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Website: www.mccoyfcu.org

Email: mccoy@mccoyfcu.org

(407) 855-5452



### **Options Are Good To Have**



Now you can upgrade your credit card in two ways. If you like rewards, we offer our VISA Platinum Rewards card with CURewards program which allows you to earn 1 point for every dollar spent and no charge to redeem points. CURewards points can be redeemed for great merchandise, travel and merchant gift cards. To learn more about CURewards, visit www.curewards.com.

If you would rather skip rewards for our best rate, we offer our new Low Rate VISA Platinum which currently offers a variable rate as low as 9.50% annual percentage rate.

#### Both cards include these great benefits:

- No annual fee
- No penalty rate
- Same competitive rate for both Regular Purchases and Cash Advances
- Promotional offers
- No charge to add authorize users
- No charge to order convenience checks
- · Zero liability for fraud charges

Apply online today at www.mccoyfcu.org and click on the credit card banner.





# FREE Shred Days are coming!

McCoy Federal is once again partnering with Iron Mountain to offer our members FREE secure shredding services.

Friday, April 23, 2010 • 11:00 AM - 3:00 PM

McCoy Federal 1900 McCoy Road Orlando, FL

# Prepare, Print and E-file FREE with Correction For any of the experiment of the expe

#### **Supervisory Committee Verification of Accounts** Notice to the Members of McCoy Federal Credit Union

The Supervisory Committee recently distributed a notice to all members, requesting you to verify that the balances listed on your quarterly statement are accurate. If you did not receive your statement, or if you find discrepancies on the form, please contact the Supervisory Committee at: PO Box 593351, Orlando, FL 32859-3351



#### McCoy Federal 2010 Privacy Notice

The privacy of your personal information is a top priority of McCoy Federal Credit Union's Board of Directors and Management. We do not and will not sell our members' information to any outside organization.

McCoy Federal Credit Union is committed to making available financial products and services that enable you to meet your financial needs and reach your financial goals. To accomplish this we may share your information with third party service providers or joint marketers. Under these circumstances we place strict safeguards on the information provided and only allow the information to be used for the stated purpose.

#### **Information We Collect**

McCoy Federal Credit Union collects information about you from the following sources:

- 1. Information we receive from you on applications or other forms;
- 2. Information about your transactions with us or others;
- 3. Information we receive from a consumer reporting agency

#### Information We Disclose

We do not disclose any personal information about our members or former members except as permitted by law, and then under the strictest safeguards. This includes companies that perform marketing services on our behalf and to other financial institutions with whom we have joint marketing agreements.

#### **Our Security Measures**

We restrict access to non-public information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with Federal regulations to guard your non-public personal information.

We are required by law to provide you with this Privacy Notice. If you have any questions, please contact a member service representative at 407-855-5452 or 1-888-584-7701.

#### **Attention McCoy Federal Credit Union Members** Fee Schedule effective May 1, 2010

Description	Personal Accounts	Business Accounts
Membership fee <i>(one time charge)</i>	\$10.00	\$15.00
Savings Account Monthly Service Charge	\$5.00	\$5.00
Affects members over age 18 whose total funds on deposit		
(cumulative) on the last day of the month are under \$50		
and have no loan.		
Fresh Start Checking Account Monthly Service	\$10.00	NA
Charge	<b>#</b> E 00	<b>#</b> E 00
Checking Account Monthly Service Charge (avg daily balance of \$500 or a loan )	\$5.00	\$5.00
Youth and GEC accounts excluded		
Overdraft Privilege (item paid)	\$25.00	\$25.00
This fee will be imposed for overdrafts created by checks,	φ20.00	φ20.00
ACH debits, ATM withdrawls, debit card purchases and		
in person withdrawals. Overdrafts must be paid within		
30 days. Effective July 1, 2010 new rules apply to ATM		
withdrawals & debit card POS.	<b>*</b> 10.00	<b>.</b>
ACH Credit Manual Post (each)	\$10.00	\$10.00
ATMs withdrawls at ATMs other than McCoy,	\$2.00	\$2.00
CU Here & Publix (each)		
Bad address (fee charged monthly on savings acct)	\$5.00	\$5.00
Coin Processing	3%	3%
Returned Item (drawn on 3rd party's account)	\$15.00	\$15.00
Returned item (Drawn on member's account at another financial institution)	\$30.00	\$30.00
Dormant account <i>(fee charged to savings monthly if no</i>	<b>Φ</b> Γ 00	φ <u>τ</u> οο
	\$5.00	\$5.00
activity for 1 year) Early Account Closure (charged if account is closed	¢10.00	¢10.00
within 90 days of opening)	\$10.00	\$10.00
Foreign Check Collection (each)	<b>Ф</b> ОГ 00	фо <u>г</u> оо
Writ of Garnishment <i>(each)</i>	\$35.00 \$75.00	\$35.00 \$75.00
IRA Low Balance Fee (IRA with balance less than \$50)	\$75.00	\$75.00
IRA Transfers to another institution <i>(each)</i>	\$30.00	\$30.00
IRS Levy (each)	\$50.00	\$50.00
McCoy Direct Bill Payer	Free	Free
Money Orders (each)	\$1.00	\$1.00
Exchange a Member's Check for a Cashier's Check	\$10.00	\$10.00
at Request of Payee	• • • •	
Items Returned for Non-Sufficient or Uncollected	\$30.00	\$30.00
Funds (each)		
Official Checks (each)	\$1.00	\$1.00
Overdraft Protection - Automatic transfer from	\$5.00	\$5.00
savings or line of credit (each)		
Vehicle Paper Title Rush	\$25.00	\$25.00
Request to Mail Official Check (each)	\$2.00	\$2.00
Research Check Book Balancing (per hour, 1 hour	\$10.00	\$15.00
minimum)	A	
Statement Copies, Check Copies, Account History	\$2.00	\$2.00
Printout (each)		
Statements Mailed to McCoy Direct Users (Free	\$2.00	\$2.00
online)	405.00	405.00
Stop Payment (FREE if placed via McCoy Direct or Toni-	\$25.00	\$25.00
<u>The-Teller)</u> Stop Payment Removal	¢10.00	
Verification of Account Letter or Verification of	\$10.00	\$10.00 \$15.00
Deposit Form	\$10.00	\$15.00
Visa Gift Card (each)	<u></u>	¢2.00
Visa Gift Card Inactivity (per month after six months of	\$3.00 \$2.50	\$3.00 \$2.50
inactivity)	\$2.50	\$2.50
Western Union (within the USA & International)	\$20.00	\$20.00
Wire Transfer Outgoing ( <i>Outside USA</i> )	\$20.00 \$35.00	\$20.00 \$40.00
Wire Transfer Outgoing (Within USA)	\$35.00	\$40.00
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Description	Personal Accounts	Business Accounts
Wire Transfer Incoming	\$10.00	\$15.00
Collection Agency Reporting	\$20.00	\$20.00
Credit Card / Debit Card		,
Replace Credit Card or Debit Card	\$5.00	\$10.00
Rush Order on Replacement Credit Card or Debit	\$25.00	\$25.00
Card		
Credit Card Late Payment Fee	\$30.00	\$30.00
Copy of Credit Card Statement, Sales Slip or Other	\$3.00	\$5.00
Item (each)		
Credit Card Cash Advance	3%	3%
(minimum of \$10 - maximum \$50)		
Lending		
Mortgage Lien Satisfaction	\$25.00	
Auto Refinance	\$25.00	
Consumer Loan Application	\$10.00	Disclosed
Mortgage Application	\$30.00	at time of
Skip-a-Pay ( <i>Offered twice a year</i> )	\$25.00	application
Late Payment on Loan (minimum of \$15 - maximum \$25)	20% of	
	interest due	
Subordination	\$100.00	
Safe Deposit Box		
Safe Deposit Box Key Deposit	\$10.00	\$10.00
Safe Deposit Box Drilling Fee	\$175.00	\$175.00
Safe Deposit Box Annual Rental Fee 3" X 5"	\$36.00	\$36.00
Safe Deposit Box Annual Rental Fee 3" X 10"	\$48.00	\$48.00
Safe Deposit Box Annual Rental Fee 5" X 10"	\$60.00	\$60.00
Safe Deposit Box Annual Rental Fee 10" X 10"	\$96.00	\$96.00
Business Account Fees		
Total Business Checking Monthly Service Charge	NA	\$10.00
Total Business Checking Per Item Fee - First 100	NA	\$0.25
items FREE		
Basic Business Checking Monthly Service Charge	NA	\$5.00
Basic Business Checking Per Item Fee - First 125	NA	\$0.20
items FREE		
Business Account Update	NA	\$20.00
Currency Deposited Fee (charged for every \$100 over	NA	\$0.20
\$5,000)		
Rolled Coins (per roll)	NA	\$0.10
Special currency orders (over \$5000)	NA	\$50.00

#### **Credit Union Shares**

A minimum balance of \$5.00 is required at all times in the primary savings (share) account. The first \$5.00 in shares cannot be used for overdraft protection, automatic loan payment transfers or ATM withdrawals.

#### **Check Orders**

The charge for your initial order of checks and all subsequent reorders will be automatically deducted from the checking (share draft) account. The deduction will appear on your monthly statement.

#### **Important Information Regarding ATM Deposits**

Funds deposited into an ATM will be placed on hold for two (2) days. The following amounts will be made available to you immediately:

\$500 for consumer and business accounts

\$100 for Fresh Start Checking accounts

#### Non-Member Surcharge on ATM Withdrawals

Withdrawals from a McCoy ATM using a card issued by another financial institution will be subject to a \$2.00 surcharge in addition to any fees charged by the financial institution who issued the card.



Your Full-Service Community Credit Union



PRESORTED **STANDARD** U.S. POSTAGE PAID ORLANDO, FL PERMIT NO. 1665



#### Attention All Members

Important information on your **Overdraft Privilege** requires your immediate action

**Opt-In Form Inside** 

rates as low as 5.00% APR\* to 72 mo./ 0-24% down

rates as low as 4.50% APR\* to 48 mo./ 25-49% down

rates as low as 4.00% APR\* to 36 Mo./ 50% down

rates as low as 6.00% APR\*

New: rates as low as 7.50% APR\*

Used: rates as low as 8.25% APR\*

New: rates as low as 6.75% APR\*

Used: rates as low as 7.50% APR\*

New: rates as low as 5.00% APR\*

Used: rates as low as 7.00% APR\*

#### Vehicle Loans New Auto & Truck

Used Auto & Truck RV & Travel Trailers Boats

Motorcycle

#### Mortgage & Real Estate Loans

1st Mortgage rates as low as 5.00% APR\* to 15 years rates as low as 5.50% APR\* to 30 years 2nd Mortgage rates as low as 8.00% APR\* rates as low as 9.00% APR\* Home Improvement Home Equity Loan rates as low as 8.00% APR\* Land/Lot Loans rates as low as 10.00% APR\*

#### **Other Loans**

Line of Credit rates as low as 10.50% APR\* UCC - 1 (Household) rates as low as 12.50% APR\* Other Secured - Max 48 months rates as low as 11.00% APR\* Unsecured rates as low as 11.50% APR\* Share Secured 3.50% APR\*

Note: All Rates Subject To Change Without Notice

Share Certificate Secured: Interest rate equal to 2% above certificate rate \*Annual Percentage Rate

#### **Credit Cards**

VISA Platinum Rewards: variable rate currently as low as 11.50% APR\* CURewards

VISA Platinum: variable rate currently as low as 9.50% APR\*

NO Annual Fee Late Fee: \$30 if minimum payment is not received within 10 days of due date. Over Limit Fee - None - account balance cannot exceed credit limit. \*Annual Percentage Rate

#### Share Rates • Dividend Rates

0.25% 0.2502% APY\* (Balances of \$50 and more) Anticipated dividend rate for 1st quarter 2010. Dividend rate compounded monthly. A \$3.00 fee will be charged on share (savings) accounts when the balance falls below \$50 on the last day of the month. This will reduce the earnings on the share (savings) account.

IRA 1.00% 1.0046% APY\* Dividend rate for 1st quarter 2010. Dividend rate compounded quarterly.

MMSA 0.7526% APY\* 0.75%

Rates effective as of 01-01-10 • \*Annual Percentage Yield

Share Certificate Rates								
Balance	6 Month	12 Month	24 Month	30 Month	36 Month	60 Month		
\$1,000 - \$4,999	1.2066%	1.2572%	1.3078%	1.3584%	1.4597%	1.5611%		
\$5,000 - \$24,999	1.4597%	1.5104%	1.5611%	1.6118%	1.7133%	1.8149%		
\$25,000 - \$99,999	1.7133%	1.7641%	1.8149%	1.8658%	1.9675%	2.0694%		
\$100,000 +	1.7641%	1.8149%	1.8658%	1.9166%	2.0184%	2.1203%		

Rates effective as of 05-15-09 • Rates shown as Annual Percentage Yield

Contact Numbers (All Locations) Telephone 407-855-5452 Toll Free 888-584-7701 (outside Orange County)

TONI-the-Teller (24 hr. Telephone Account Access) Telephone 407-857-8245 Toll Free 888-584-8268

**Hours of Operation** Lobby: Mon - Thu 9:00 am - 5:00 pm Fri 9:00 am - 6:00 pm

Drive Thru: Mon - Thu 8:00 am - 5:30 pm Fri 8:00 am – 6:00 pm

Clermont, Lake Nona, **Ocala & Call Center** Mon - Fri 9:00 am - 5:00 pm

VA Outpatient Clinic Mon - Fri 8:00 am - 4:00 pm

Email: mccoy@mccoyfcu.org Web Site: www.mccovfcu.org





#### IMPORTANT MESSAGE CONCERNING YOUR OVERDRAFT PRIVILEGE

Recent regulatory changes that go into effect July 1, 2010 affect your Overdraft Privilege. Please take a moment to read this important information and let us know if you want to include everyday debit card transactions and ATM withdrawals in your Overdraft Privilege.

As of July 1, 2010 it will be necessary that you "opt-in" to the payment of everyday debit card transactions where such payment would result in your account being over drafted (overdrawn). Everyday debit card transactions are non-recurring transactions whether you sign, enter a P.I.N. or tap and go using the Visa PayWave feature.

## If you want the Credit Union to authorize and pay everyday debit card transactions after July 1, 2010, you must opt-in using the attached form or you may call us at 407-855-5452 or toll free 1-888-584-7701 (outside Orange County).

If you do not opt-in the Credit Union will deny everyday debit card transactions if you do not have sufficient funds to cover them. Additionally if you do not opt-in ATM withdrawals will only be allowed if you have the funds available in your account at the time the withdrawal is requested (subject to daily ATM withdrawal limits).

We will continue to authorize and pay overdrafts, as we currently do, through June 30, 2010, for everyday debit card transactions and ATM withdrawals. However we will no longer do so after this date unless you authorize us to do so.

This change does not affect our standard overdraft practices for checks and automatic bill payments.

Overdraft Privilege is a service that allows us to pay an item presented against your share draft (checking) account even if it causes the account to become overdrawn. Overdraft Privilege may provide certain accountholders in "good standing" with the ability to overdraw their share draft account up to \$750 (\$300 for Fresh Start Accounts). The Overdraft Privilege limit includes any overdraft fees assessed. The current fee assessed for this service is \$25 per item paid. As of July 1, 2010 we can only provide this service for checks and automatic bill payment unless you opt in and authorize us to pay everyday debit card transactions and ATM withdrawals.

Please see our Overdraft Privilege Disclosure for additional information.

#### What if I want McCoy Federal Credit Union to authorize and pay overdrafts on my everyday debit card transactions?

If you want us to authorize and pay overdrafts on everyday debit card transactions, you must complete the attached opt-in form or call us at 407-855-5452 or toll free 1-888-584-7701 (outside Orange County). You may also opt-in online at our website www.mccoyfcu.org by clicking on the banner.

You have the right to revoke your consent by opting out at any time in writing.

You may also opt-out of the Overdraft Privilege in its entirety at anytime in writing. If you choose to do so you may be subject to insufficient funds fees assessed by the Credit Union and returned check charges by merchants. McCoy Federal currently charges \$30 for per item returned due to non-sufficient funds.



If you need additional information please call 407-855-5452 or toll free 1-888-584-7701 (outside Orange County).

Thank you!

#### What You Need to Know about Overdrafts and Overdraft Fees

An overdraft occurs when you do not have enough money in your account to cover a transaction, but we pay it anyway. We can cover your overdrafts in two different ways:

- 1. We have standard overdraft practices that come with your account.
- 2. We also offer overdraft protection plans, such as a link to a savings account, which may be less expensive than our standard overdraft practices. To learn more, ask us about these plans.

This notice explains our standard overdraft practices.

#### What are the standard overdraft practices that come with my account?

We do authorize and pay overdrafts for the following types of transactions:

- Checks and other transactions made using your checking account number
- Automatic bill payments

Effective July 1, 2010 we do not authorize and pay overdrafts for the following types of transactions unless you ask us to:

- ATM transactions
- Everyday debit card transactions

We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction.

If we do not authorize and pay an overdraft, your transaction will be declined.

#### What fees will I be charged if McCoy Federal Credit Union pays my overdraft?

Under our standard overdraft practices:

- We will charge you a fee of up to \$25 each time we pay an overdraft •
- There is a per day limit on the total fees we can charge you for overdrawing your account

#### What if I want McCoy Federal Credit Union to authorize and pay overdrafts on my ATM and everyday debit card transactions?

If you want us to authorize and pay overdrafts on ATM and everyday debit card transactions call 407-855-5452 or toll free 1-888-584-7701 (outside Orange County) or complete the form below. You may deliver the form to us in one of the following manners:

- Mail to PO Box 593806, Orlando, Florida 32859-3806
- Fax it to 407-851-9977
- Drop it off at any one of our branch locations.

Please do not email any document containing your account number.

Print your name:\_\_\_\_\_ Your account number:\_\_\_\_\_

YES, I want McCoy Federal to authorize and pay overdrafts on my ATM and everyday debit card transactions.

NO, I do not want McCoy Federal to authorize and pay overdraft on my ATM and everyday debit card transactions.

Member's Signature\_\_\_\_\_ Date\_\_\_\_\_