# Intuit and Mint Account Sync – Connect Multi-factor Authentication (MFA)

As we implement additional security measures to respond to growing fraud threats, members will see a change in how they connect to their accounts via Intuit products. This document features before-and-after scenarios illustrating the security change that will affect myMcCoy Online Banking users who use Intuit Quicken, QuickBooks Online, and Mint technologies.

Multi-factor Authentication (MFA) has been implemented in the account sync process; the system will now ask members to provide a secure access code (SAC) sent to their contact information via text or voice. After successful validation, the system will enable Intuit features for members by retrieving contact information from myMcCoy Online Banking database.
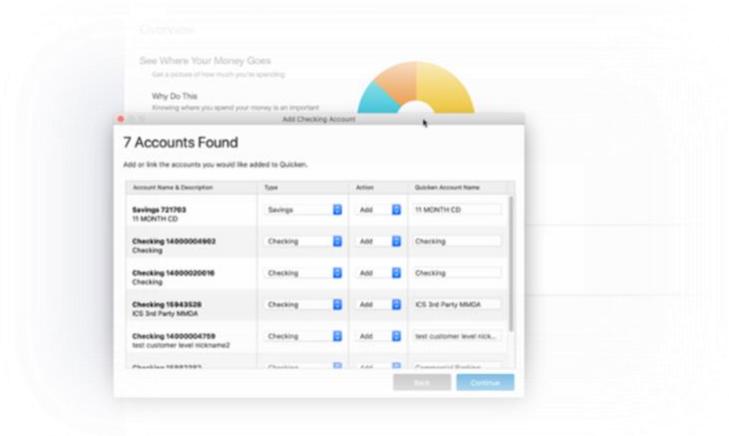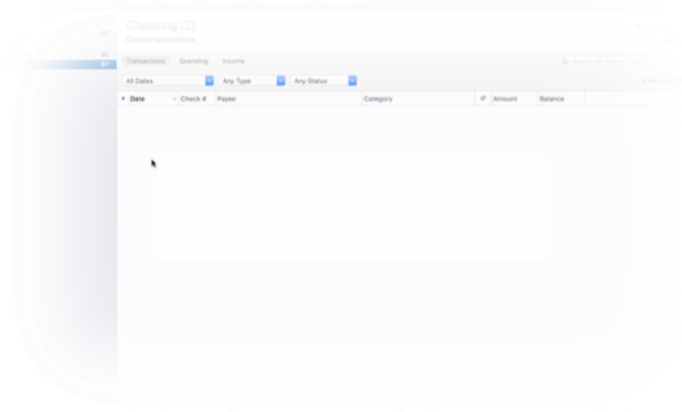
Before the MFA enhancement
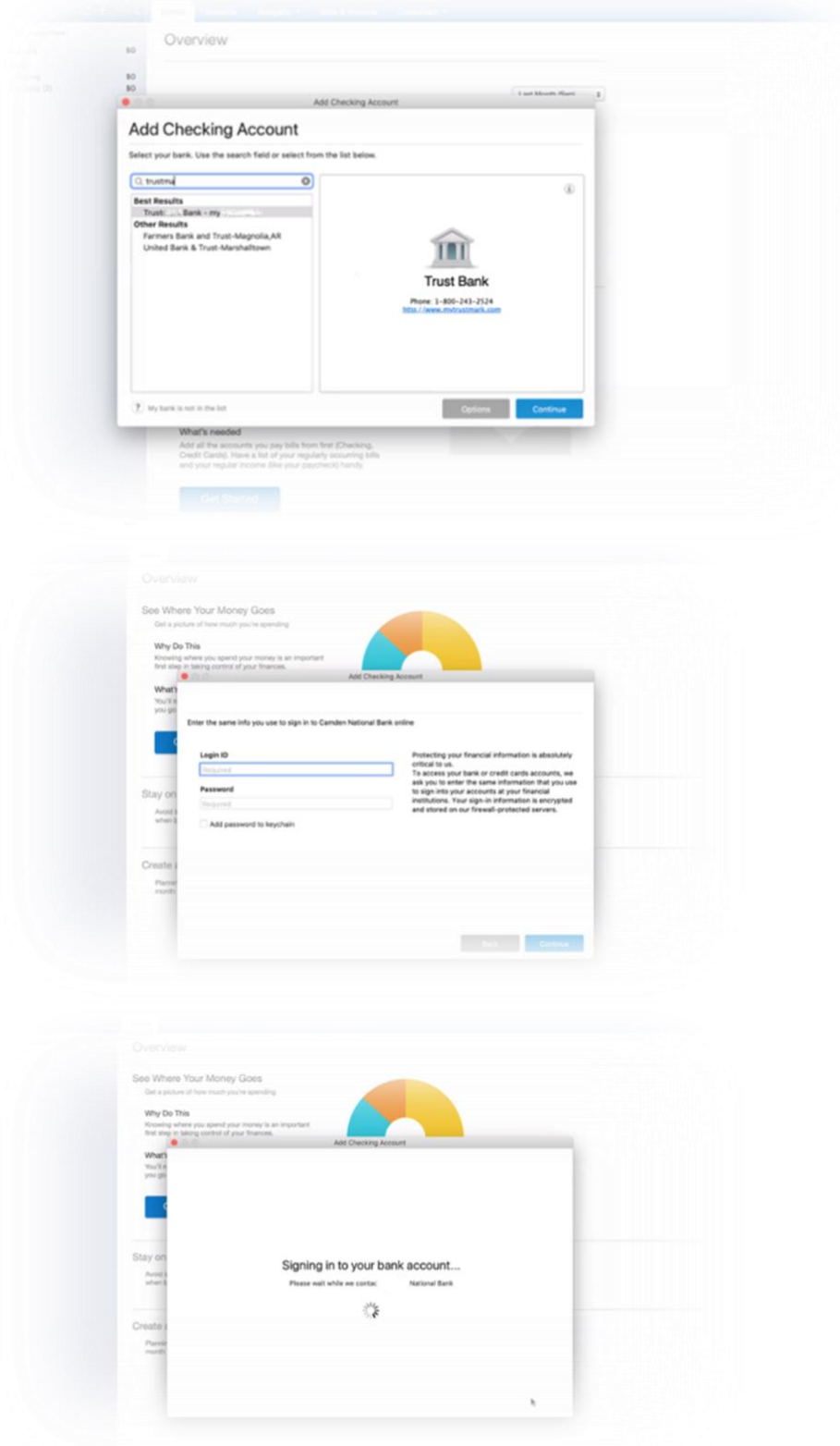
After clicking "Add Account" and selecting the account type, Quicken presents the "Add [Account Type] Account" window.

You must enter the name of your financial institution (FI), then click "Continue."

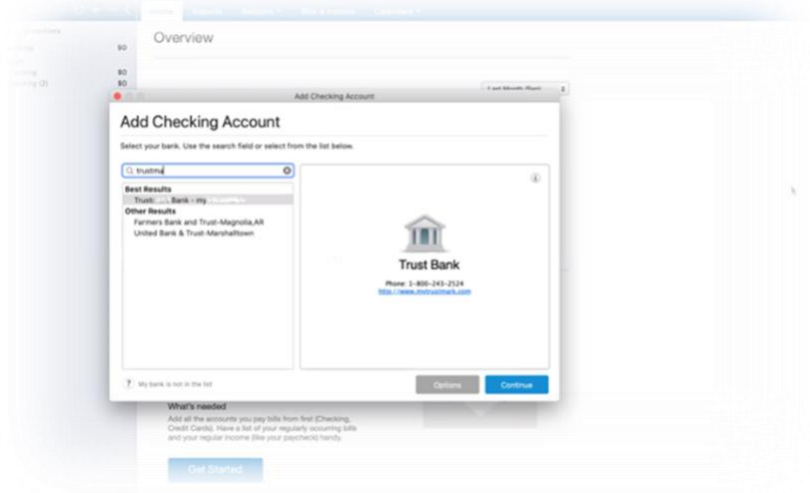You must then enter your Login ID and Password to continue.

You will be presented a list of accounts and select which accounts to add or remove into Quicken.

The selected accounts are entered into Quicken. Please note, the first sync may take several minutes. However, this will occur in the background, so the you can continue using Quicken.

After the MFA enhancement

As before, after you click "Add Account" and select the account type, Quicken presents the "Add [Account Type] Account" window.

You must enter the name of your FI, then click "Continue."
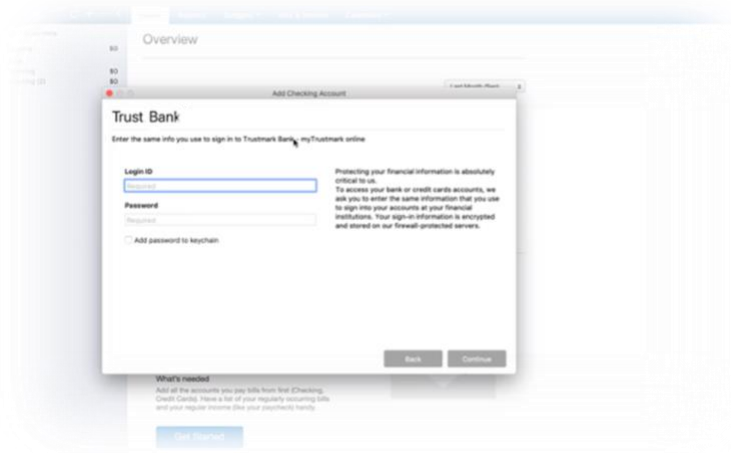
The user then submits their Login credentials to the Q2 Online Banking platform.
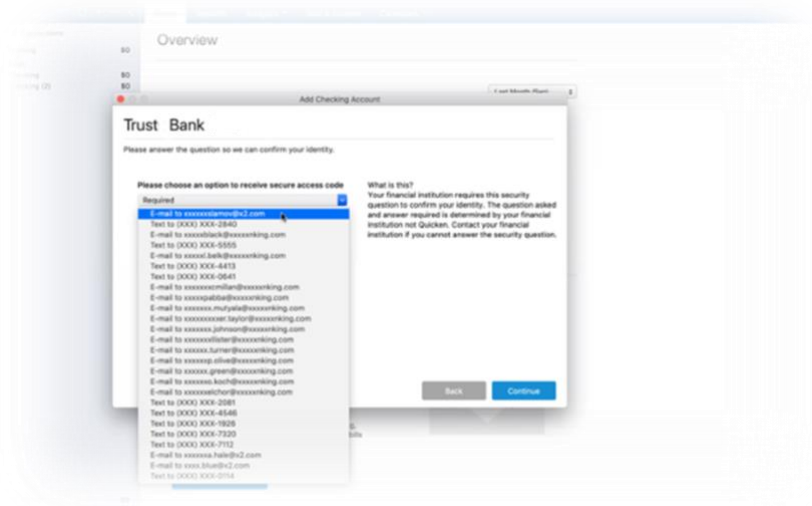
This is where you will experience the enhanced MFA step.

A new window is presented where you must select an option to receive a secure access code by text or voice.

You must then enter the security access code received.
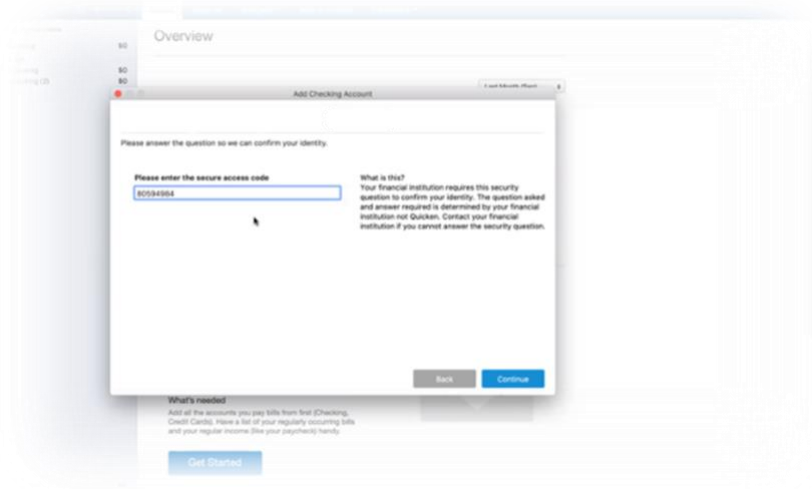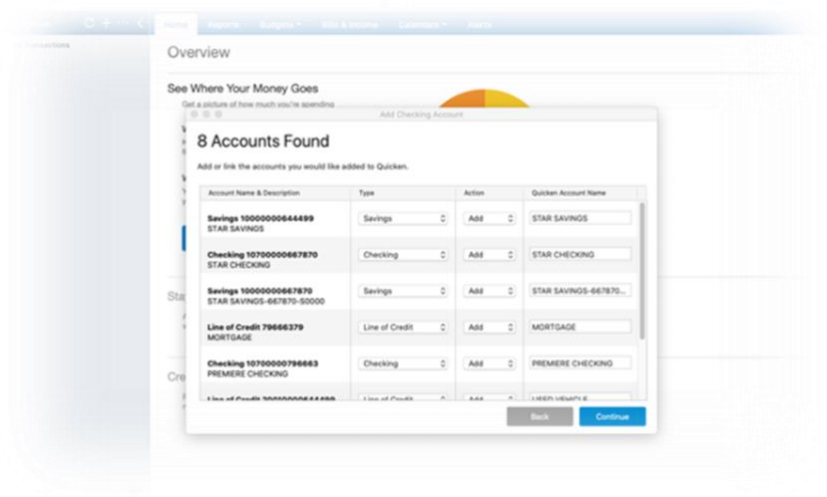
An account list is then presented to you from which you'll select accounts to add or remove into Quicken.

The accounts are then added added to Quicken.

Mint works similarly to Intuit's Quicken and Quickbooks Online. The illustrations below highlight the process for adding accounts with MFA integration.

Security info required

For your security, Citadel FCU requires additional verification info. (185)

Please choose an option to receive secure access code

- E-mail to XXXXXXslamov@X2.com
- SMS to (XXX) XXX-5877
- SMS to (XXX) XXX-0990
- SMS to (XXX) XXX-9826
- E-mail to XXXXX.loyd@XXXXXnking.com
- E-mail to XXXXXXXXXXaecdelivery@XXXl.com
- SMS to (XXX) XXX-8969
- E-mail to XXXXXarrett@XXXXXnking.com
- E-mail to XXXXX.nylec@XXXXXnking.com
- E-mail to XXXXXXburton@XXXXXnking.com
- E-mail to XXXX.hays@XXXXXnking.com
- SMS to (XXX) XXX-7946
- SMS to (XXX) XXX-8981
- E-mail to XXXXXXmuilla@XXXXXnking.com

Security info required

Please enter the secure access code

Enter for Citadel FCU

Get new code

Back   Connect

Your security is important to us   CLOSE

Success!

ADD ANOTHER ACCOUNT

Your security is important to us   CLOSE

Join thousands of Minters in the $5k savings challenge

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